

Michael H. Olenick
Administrator
Post Office Drawer 190
Tallahassee, Florida 32302-0190
(866) 633-7877

July 17, 2003

VIA U.S. MAIL

Re: Purchase of from Clearwater Mitsubishi on
5/4/1999

Dear Sir/Madam:

In cooperation with the Florida Department of Financial Services and Clearwater Mitsubishi our records reflect that at the time you purchased the above vehicle, you purchased the following warranty and other protections:

1. Extended Warranty/Service Contract – A product that covers certain items in the event of a mechanical breakdown or failure. The coverage runs concurrently with the manufacturer's warranty (if any) and in some cases extends beyond the manufacturer's warranty. Price \$630.00
2. Scheduled Maintenance Plan – A pre-paid agreement with Clearwater Mitsubishi to provide oil changes, tire rotations, air filter replacements, fluid checks, and a seventeen-point vehicle inspection at regular intervals, for a specified term. This service is only available at Clearwater Mitsubishi. Price \$1089.37
3. Deficiency Waiver Addendum (Gap Protection) – A product that will pay off, in the event of a total loss of the vehicle, the balance on the vehicle loan or lease not paid by your primary insurance. Certain exclusions and limitations apply. Price (NOT PURCHASED)
4. Vehicle Protection Program (Etch Warranty Registration) – A product that will provide you with a warranty benefit of up to \$2,500 in the event that the security system installed on your vehicle fails to prevent the vehicle from being stolen and your primary insurer declares the vehicle a total loss, or with a warranty benefit of up to \$1,000 if the vehicle is stolen and recovered but your primary insurer deems the vehicle not to be a total loss. Price \$1000.00

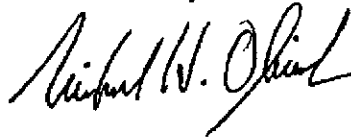
You may be eligible for a refund of the purchase price for each product listed above. If you wish to be considered for the refund, please designate those products that you wish to cancel by placing your initials next to the product(s) that you wish to cancel, sign this letter at the bottom and return it to us in the envelope provided.

Upon our receipt of your request, a determination of your eligibility to participate in this program will be made. If you are found to be eligible for a refund, you will receive a detailed notice indicating the amount of the refund and providing further instructions. Please be advised that if your loan has not been paid, the law requires that the refund check be mailed to your lender to be applied to your outstanding balance. In addition, if you choose to accept the refund, the warranty or other protections noted above will be cancelled.

Before requesting cancellation, be sure you fully understand the product, the benefit to you, and the cost. Once you have elected to cancel a product, you may not be able to purchase or obtain replacement coverage at a comparable or lesser price. For the complete terms of a product, please refer to your copy of the product contract.

To be eligible to participate in this program, this letter must be returned to us within 30 days of the postmarked date of this notice. Please note any address corrections below.

Sincerely,



Michael H. Olenick
Administrator

I hereby request the cancellation of only those products that are designated for cancellation by my initials above.

_____/date_____
Buyer

Address Change:

State of Florida - Office of the Attorney General
ECONOMIC CRIMES RECEIVABLES

Open Closed

Type of Action: 16.53 501.2101

AG Case No.: L01-3-1192

Court Case No.:

Attorney Assigned: David Bundy

Office Assigned: Orlando

In the Matter Of: SONIC AUTOMOTIVE - 21699 US HIGHWAY 19 N., INC., d/b/a Clearwater
Mitsubishi, and SONIC AUTOMOTIVE - CLEARWATER, INC., d/b/a
Clearwater Toyota

Responsible Party's SONIC AUTOMOTIVE - 21699 US HIGHWAY 19 N.; INC.; d/b/a Clearwater
Name: Mitsubishi; and SONIC AUTOMOTIVE - CLEARWATER; INC.; d/b/a
Clearwater Toyota

Other References:

Date Document Signed: 04/22/2003

Terms and Conditions: AVC

Total to be Received: 64,438.00

Total Collected: 0.00

Scheduled Receipt: 0.00

Balance: 64,438.00

Arrears: 0.00

Number of Payments: 1

No.	Scheduled Payment Date	Scheduled Amount of Payment	Date Received	Amount Received
1	05/14/2003	64,438.00		

Allocation	Total
DLARTF	0.00
Escrow - DLA	0.00
Other	0.00

Collection Reason: Amended
 Bankrupt
 Delinquent
 Judicial Enforcement

Collection Notes:

Amendment Notes:

RECEIVED
APR 25 2003
ECONOMIC CRIMES
ORLANDO